

United Nations Population Fund Plot 12A Baskerville Avenue Kololo Kampala Uganda Telephone: +2564177 44500 Website: http://www.unfpa.org

1

September 2015

7<sup>th</sup>

# REQUEST FOR PROPOSAL (RFP) RFP Number UNFPA/UGA/RFP/15/005 For the establishment of a: CONTRACT FOR PROFESSIONAL SERVICES In regards to: PROVISION OF CONSULTANCY SERVICES to KAMPALA, UGANDA

# LETTER OF INVITATION

Dear Sir/Madam,

- The United Nations Population Fund (UNFPA), an international development agency, is seeking qualified Bids for the provision of services for conducting annual facility-based surveys to track Reproductive Health Commodity Security (RHCS) indicators in Uganda. Your company is hereby invited to submit your best Technical and Financial Bids for the requested services. Your Bid could form the basis for a contract for professional services (CPS) between your company and UNFPA.
- 2. To enable your company to submit a Bid, please read the following attached documents carefully:

Section I:	Instructions to Bidders
Section II:	Terms of Reference
Section III:	UNFPA General Conditions of Contract
Section IV:	UNFPA Special Conditions of Contract
Section V:	Supplier Qualification Requirements
Section VI:	Bid and Returnable Forms
Section VII:	Template of Proposed Contract for Professional Services

- The Bid process will be conducted through a TWO-envelope system. Interested Bidders are requested to submit their Technical Bid *separately* from their Financial Bid containing price information. Specific instructions for the submission can be found Section I – Instructions to Bidders, clause 19 Submission, Sealing and Marking of Bids.
- 4. Bidders are requested to carefully read Section I Instructions to Bidders, clause 19Submission, Sealing and Marking of Bids, where detailed instructions of the submission process are provided. It is the Bidder's responsibility to assure compliance with the submission process. If the envelopes or emails are not marked/submitted per the instructions, UNFPA will neither assume responsibility for the bid's misplacement or premature opening nor guarantee the confidentiality of the Bid process. Incorrect submissions might result in your Bid being declared invalid.



All Bids comprising of Technical and Financial parts should reach the below and corresponding addresses no later than 6<sup>th</sup> October, 2015, at 11:00am, East African Time.

a. If you choose to submit your Bid in hard copy, your Technical Bid and Financial Bid should be submitted in separate, sealed envelopes in accordance to clause 19.3 Submission of hard copy Bids, and should reach the following address:

United Nations Population Fund Plot 12A Baskerville Avenue, Kololo, Kampala *Kampala* Uganda

- b. If you choose to submit your Bid electronically, your Technical Bid and Financial Bid should be submitted in separate emails in accordance to clause 19.4 Submission of electronic Bids, should reach the email inbox of <u>procureug@unfpa.org</u> by 6<sup>th</sup> October 2015 at 11:00am, East African time. Do not submit Bid documents to any other email address, sending the Bid to any other email address, including as a carbon copy (cc), will violate confidentiality and result in the invalidation of the Bid.
- 5. Bids received after the stipulated date and time will be rejected.
- 6. Bidders are asked to acknowledge receipt of this RFP using the Bid Confirmation Form (Section VI, Annex A). A completed Form should be e-mailed to: <u>amuhwezi@unfpa.org</u> no later than 22<sup>nd</sup> September, 2015 and indicate whether or not a Bid shall be submitted. Bidders that will not submit a Bid are kindly asked to indicate the reason(s) for not bidding on the Bid Confirmation Form to help UNFPA improve its future Bid exercises.
- 7. Any questions relating to the Bid process and/or to the attached documents shall be sent to: Alexander Muhwezi at email: <a href="mailto:amuhwezi@unfpa.org">amuhwezi@unfpa.org</a>.

Responses to all questions received will be handled in accordance to the instructions included in Section I-Instructions to Bidders, clause 8 Clarifications of solicitation documents. Do not submit a Bid to this contact, or your Bid will be declared invalid, as UNFPA will not be able to guarantee the confidentiality of the Bid process.

8. UNFPA posts all Bids notices, clarifications and results in the United Nations Global Marketplace; hence, we strongly encourage Bidders to register on <u>UNGM</u>. The UNGM is the procurement portal of the United Nations system. By registering on UNGM, suppliers become part of the database that UN buyers use when searching for suppliers. The link describes the registration process: <u>https://www.ungm.org/Public/Pages/RegistrationProcess</u>

Suppliers can also access all UN Bids online and, by subscribing to the Tender Alert Service, suppliers can be automatically notified via email of all UN business opportunities that match the products and services for which they have registered. Instructions on how to subscribe to the Tender Alert Service can be found in the UNGM Interactive Guide for suppliers.

- 9. UNFPA looks forward to receiving your Bid and thanks you in advance for your interest in UNFPA procurement opportunities.
- 10. This letter is not to be construed in any way as an offer to contract with your company/institution.



Yours sincerely,

Alexander Muhwezi, National Procurement Officer Uganda CO UNFPA

Process reviewed and approved by:

Udara Bandara, Procurement Specialist Procurement Services Branch UNFPA



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# **SECTION I: INSTRUCTIONS TO BIDDERS**

# A. INTRODUCTION

## 1. General

- <u>1.1.</u> UNFPA Uganda Country Office wishes to establish a contract for professional services with a qualified supplier(s) for the provision of *services for* conducting annual facility-based surveys to track Reproductive Health Commodity Security (RHCS) indicatorsin Uganda.
- <u>1.2.</u> As a result of this competitive Bid process, UNFPA plans to sign a Contract for Professional Services with a single, supplier.
- <u>1.3.</u> In the event of UNFPA signing a contract the following shall apply:
  - 1.3.1.The successful Bidder(s) shall accord the same terms and conditions to any other organization with the United Nations Systems, located in Uganda, that wishes to avail itself of such terms, after written consent from UNFPA Uganda Country Office;
  - 1.3.2. The contract template specified in
  - 1.3.3.SECTION VII: TEMPLATE OF CONTRACT FOR PROFESSIONAL SERVICES, shall be used.

#### 2. Eligible Bidders

- <u>2.1.</u> This Bidding process is open to all legally-constituted companies that can provide the requested services and have legal capacity to perform in the country, or through an authorized representative.
- 2.2. Bidders and all parties constituting the Bidder may hold any nationality.
- 2.3. Bidders must not have a conflict of interest in order to be considered eligible. Bidders found to have a conflict of interest shall be disqualified. Bidders may be considered to have a conflict of interest with one or more parties in this Bidding process, if they:
  - 2.3.1.Are, or have been associated in the past, with a company or any of its affiliates that have been engaged by UNFPA to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods and/or services to be purchased under this Bid.
  - 2.3.2.Submit more than one Bid in this Bidding process, except for alternative Bids permitted under instructions to Bidders. However, this does not limit the participation of subcontractors in more than one Bid.
  - 2.3.3.Any Bidder that is uncertain as to whether the situation it is in constitutes a conflict of interest must disclose the situation to UNFPA and seek UNFPA's guidance.
  - 2.3.4. The following information must be disclosed in the Bid:
    - 2.3.4.1. Bidding entities whose owners, part-owners, officers, directors, controlling shareholders, or key personnel are immediate family of UNFPA staff involved in procurement functions and/or of any government official of the beneficiary country and/or of any Implementing Partner (IP) receiving the goods and/or services under this RFP; and
    - 2.3.4.2. Any other situation that could potentially lead to actual or perceived conflict of interest, collusion, or unfair competition practices.
    - 2.3.4.3. Failure to disclose the information above may result in rejection or disqualification of the Bid or of the award resulting of the Bid process.



- 2.4. Bidders under declaration of ineligibility by UNFPA in accordance with clause 2 at the time of contract award will be disqualified. Bidders are not eligible to submit a Bid if at the time of Bid submission they are:
  - 2.4.1.Listed as suspended or removed by the United Nations Procurement Division (UNPD);
  - 2.4.2. Declared ineligible by other organizations of the United Nations through the disclosure of the ineligibility or listing as suspended on <u>United Nations Global Marketplace (UNGM)</u> as a result of having committed fraudulent activities;
  - 2.4.3.Included on the <u>UN 1267 list</u> issued by the Security Council resolution 1267 that establishes a sanctions regime to cover individuals and entities associated with Al-Qaida and/or the Taliban;
  - 2.4.4.Debarred by the World Bank Group in accordance with the <u>WB Listing of Ineligible Firms</u> <u>& Individuals</u> and the <u>WB Corporate Procurement Listing of Non-Responsible Vendors</u>.
- <u>2.5.</u> All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at by clicking on <u>UN Supplier Code of Conduct</u>.
- <u>2.6.</u> Accordingly, any company that is found to have undertaken unethical, unprofessional, or fraudulent activities, as defined in clause 4, will be temporarily suspended or permanently debarred from business relations with UNFPA
- 2.7. Bids may be submitted by a Joint Venture (JV). In the case of a JV:
  - 2.7.1.The completed Joint Venture Partner Information Form, SECTION VI ANNEX G: JOINT VENTURE PARTNER INFORMATION FORM, must be included with the Bid; and
  - 2.7.2.All parties to the JV shall be jointly and severally liable; and
  - 2.7.3. The JV must nominate a Representative, who will have the authority to conduct all businesses for and on behalf of all parties of the JV during the Bidding process, and, if the JV is awarded a contract, during the validity of the contract.

## 3. Cost of Bid

<u>3.1.</u> Bidder will bear all costs associated with the preparation and submission of the Bid(s), and the procuring UN entity will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the Bid.

## 4. Fraud and Corruption

- <u>4.1.</u> UNFPA's Policy regarding fraud and corruption is available by clicking on <u>Fraud Policy</u> and applies fully to this Bid. Submission of any Bid implies that the Bidder is aware of this Policy.
- <u>4.2.</u> UNFPA is committed to preventing, identifying, and addressing all acts of fraud against UNFPA, as well as against third parties involved in UNFPA activities. To this effect, UNFPA has developed an Anti-Fraud Policy with the aim to raise awareness of fraud risks, implement controls to prevent fraud, and establish a procedure to detect fraud and to enforce the Policy.
- <u>4.3.</u> UNFPA requires that Bidders, suppliers, and contractors and their subcontractors observe the highest standards of ethics during the procurement and execution of UNFPA contracts.
- <u>4.4.</u> Pursuant to this Policy, UNFPA defines the terms set forth as follows:
  - 4.4.1. "Corrupt practice" means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of a public official;
  - 4.4.2. "Fraudulent practice" means any act or omission, including misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit, or to avoid an obligation;



- 4.4.3. "Collusive practice" means an arrangement between two or more parties designed to achieve an improper purpose, including influencing improperly the actions of another party levels;
- 4.4.4. "Coercive practice" means impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party.
- 4.4.5. "Obstructive practice" means acts intended to materially impede the exercise of UNFPA's contractual rights of audit, investigation and access to information, including destruction, falsification, alteration or concealment of evidence material to a UNFPA investigation into allegations of fraud and corruption.
- 4.4.6. "Unethical practice" means conduct or behavior that is contrary to Staff or Supplier codes of conduct, such as those relating to conflict of interest, gifts, hospitality, post-employment provisions, abuse of authority and harassment
- <u>4.5.</u> UNFPA will reject to award a contract if it determines that a Bidder recommended for award has engaged in corrupt, fraudulent, collusive, coercive, obstructive or unethical practices while competing for the contract in question;
- <u>4.6.</u> UNFPA will declare a supplier ineligible, either indefinitely or for a stated period of time, to be awarded a UNFPA contract/agreement if at any time it determines that the supplier has engaged in any corrupt or fraudulent practices in competing for, or in executing, a UNFPA contract/agreement.
- <u>4.7.</u> Any supplier participating in UNFPA's procurement activities must provide all required documents, records, and other elements to UNFPA personnel upon first request to facilitate any investigation of allegations of misconduct by either suppliers or any other party to the procurement activities. The absence of such cooperation may be sufficient grounds for the debarment of the supplier from the UNFPA supplier roster and may lead to suspension following review by UNFPA.
- <u>4.8.</u> Suppliers, their subsidiaries, agents, intermediaries, and principals must cooperate with UNFPA's Office of Internal Audit and Investigation Services (OIAS), as well as with any other investigations authorized by the Executive Director and with the UNFPA Ethics Officer as and when required. Such cooperation shall include, but not be limited to, the following: access to all employees, representatives, agents, and assignees of the supplier and submission of all requested documents, including financial records. Failure to fully cooperate with investigations will be considered sufficient grounds to allow UNFPA to repudiate and terminate the contract, and to debar and remove the supplier from UNFPA's list of registered suppliers.
- <u>4.9.</u> A confidential Anti-Fraud Hotline is available to any Bidder to report suspicious fraudulent activities at <u>UNFPA Investigation Hotline</u>

## 5. Zero Tolerance

5.1. UNFPA has adopted a zero tolerance policy on gifts and hospitality. Bidders are therefore requested not to send gifts or offer hospitality to UNFPA personnel. If interested on reading further on this policy, please select <u>Zero Tolerance Policy</u>.



#### 6. Disclaimer

<u>6.1.</u> Should any of the links malfunction or are inaccessible for any reason in this Request for Proposal or any of its Annexes, suppliers can contact the Procurement Official referenced below in clause 8 and request for them to share a PDF version of such document(s).

## **B. SOLICITATION DOCUMENTS**

#### 7. UNFPA Bidding document

7.1. This RFP document is posted on <u>United Nations Global Marketplace (UNGM)</u>.

7.2. Bidding documents consists of the following:

Section I:	Instructions to Bidders
Section II:	Terms of Reference
Annex A:	Instructions for Preparing Technical Bid
Section III:	UNFPA General Conditions of Contract
Section IV:	UNFPA Special Conditions of Contract
Section V:	Supplier Qualification Requirements
Section VI:	Bid and Returnable Forms
Annex A	Bid Confirmation Form
Annex B:	Bid Submission From
Annex C:	Bidder Identification Form
Annex D:	Bidder's Previous Experience
Annex E:	Checklist on UNFPA General Conditions of Contract
Annex F:	Price Schedule Form
Annex G:	Joint Venture Partner Information Form
Annex H	Bank Guarantee for Advance Payment
Annex I:	Checklist of Bid Forms
Section VII:	Template of Proposed Contract for Professional Services

- <u>7.3.</u> Bidders are expected to examine all instructions, forms, Terms of Reference, terms and conditions contained within this Bid document. Failure to comply with these documents shall be at the Bidder's risk and may affect the evaluation of the Bid or result in the rejection of the Bid.
- <u>7.4.</u> Bidders are cautioned to read Section II Terms of Reference, as there may be special requirements. The requirements presented herein are not to be construed as defining a particular service provider's service. Bidders are encouraged to advise UNFPA if they disagree.
- <u>7.5.</u> The requirements included in this document are the minimum requirements of the services solicited. Services offered in the Bid must meet or exceed all requirements herein.

#### 8. Clarifications of Bidding document

<u>8.1.</u> Bidders requiring clarification to the Bid process and/or to the Bid documents may be addressed in writing to:

Alexander Muhwezi, National Procurement Officer, (e-mail:<u>amuhwezi@unfpa.org</u>)

Bidders should <u>NOT</u> submit any Bid to this contactor your Bid will be declared invalid, as UNFPA will not be able to guarantee the confidentiality of the Bidding process.



Bidders may request clarifications no later than 22<sup>nd</sup> September, 2015, at 16:00 hrs, East African time<sup>1</sup>.

- 8.2. UNFPA will respond in writing to any requests for clarification received prior to the deadline and will circulate the answers (including an explanation of the requests without identifying the sources) to all prospective Bidders that have received the Bid documents. A copy of the questions and UNFPA's answers will also be posted on UNGM,(www.ungm.org).
- <u>8.3.</u> UNFPA will respond to requests for clarifications as soon as possible. However, delays in UNFPA's response will not oblige UNFPA to extend the Bid submission deadline. UNFPA may extend the deadline in specific cases UNFPA deems justified and necessary.

#### 9. Amendments to Bidding documents

- <u>9.1.</u> At any time prior to the Bid submission deadline, UNFPA may for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bidding documents by issuing an amendment.
- <u>9.2.</u> UNFPA shall post all amendments under the original notice on UNGM. All prospective Bidders that have received the Bidding documents shall periodically check if amendments have been posted to the bidding documents on UNGM.
- <u>9.3.</u> To give prospective Bidders reasonable time to take the amendments into account, UNFPA may, at its discretion, extend the Bid submission deadline.

## C. PREPARATION OF BIDS

#### 10. Language of the Bid

- <u>10.1.</u> Bid documents and all related correspondence will be written in English.
- <u>10.2.</u> Any printed literature furnished by a prospective Bidder written in a language other than the language indicated must be accompanied by a translation in the preferred language indicated above. For the purpose of interpretation of the Bid, and in the event of discrepancy or inconsistency in meaning, the version translated into the preferred language indicated above shall govern. The sole responsibility for translation and the accuracy thereof shall rest with the Bidder.

#### 11. Bid currency and prices

- <u>11.1.</u> All prices shall be in US dollars (USD) or Uganda shillings.
- <u>11.2.</u> The Bidder shall indicate on the Price Schedule Form in accordance to SECTION VI ANNEX
   F: PRICE SCHEDULE FORM the unit of measure, the unit price and total Bid price of the services (where applicable) it proposes to supply under the contract.

#### **12.** Conversion to single currency

<u>12.1.</u> To facilitate evaluation and comparison, the procurement official will convert all Bid prices expressed in the amounts in various currencies in which the Bid prices are payable to USD at the <u>UN Operational Rate of Exchange (UNORE)</u> on the last day for submission of Bids.

<sup>&</sup>lt;sup>1</sup><u>http://www.timeanddate.com/worldclock/city.html?n=69</u>



#### 13. Most favored pricing

<u>13.1.</u> By submitting a Bid, the Bidder certifies that the same services have not been offered to other customers under similar circumstances at a lower cost. Should a Bidder be found to have done so, it must offer the lower cost to UNFPA.

#### 14. Validity of Bids

<u>14.1.</u> Bids must remain valid for 90 calendar days after the Bid submission deadline. UNFPA will consider Bids with shorter validity as not substantially responsive and reject them. Under special circumstances, UNFPA may request Bidders to extend the validity of their Bids. Requests for validity extension will be made in writing.

#### D. SUBMISSION OF BIDS

#### **15.** Documents establishing eligibility and conformity to Bid documents

- <u>15.1.</u> Evidence of conformity of the services to the Bidding documents may include the following documentation as described in clauses 16 Technical Bid and 17 Financial Bid, to be completed and returned in hard copies or in electronic format depending on the submission approach selected.
- <u>15.2.</u> Submission of a Bid that does not substantially respond to the UNFPA Bid document in every respect shall be at the Bidder's risk and may result in a rejection of the Bid.

All required documents returned with the Technical Bid should be submitted in PDF version. The Financial Bid should be submitted both in PDF version and Excel version.

#### 16. Technical Bid

<u>16.1.</u> Documents establishing the eligibility of the Technical Bid:

16.1.1. Completed and signed Bid Submission Form; SECTION VI – ANNEX A: BID CONFIRMATION FORM

[Complete this page and return it prior to bid opening]

To:	UNFPA [Insert name of Office]	Date:	
	[Insert name of Procurement Official]	Email:	[Insert E-mail of Procurement
			<mark>Official]</mark>
From:	[Insert Company Name]		
TTOIII.	[Insert Company Name] [Insert Contact person from Company]		
	[Insert Telephone number]		
	Insert E-mail address of contact person]		
	[Insert Postal address of Company]		
Subject:	UNFPA/ <mark>CCC/</mark> RFP <mark>/YY</mark> / <mark>NNN</mark>		

- YES, we intend to submit a bid in response to the above mentioned RFP.
   NO, we are unable to submit a bid in response to the above mentioned RFP due to the following reason(s):
  - () The requested products and/or services are not within our range of supply.
  - () The requested products are not available at the moment.



- () We are unable to submit a competitive bid for the requested products/services at the moment.
- () We cannot meet the requested specifications.
- () The information provided for bidding purposes is insufficient and unclear
- () Your RFP document is too complicated
- () Insufficient time is allocated to prepare an adequate Bid.
- () We cannot meet the delivery requirements.
- () We cannot adhere to your terms and conditions (please specify: payment terms, request for performance security, etc.):
- () Our current capacity is overbooked
- () We are closed during the holiday season
- () We had to give priority to other clients' requests
- () We do not sell directly, but through distributors
- () We have no after-sales service available in the recipient country
- () The person handling bid is away from the office
- () Other (please specify)

YES, even though on this occasion we have not submitted a Bid we are definitely interested in future possible RFP's.

□ No, we are not interested in participating in future possible RFP's, please remove us from your vendor database.

If UNFPA should have any questions in regards to this Bid Confirmation Form and would require further clarification on our No Bid decision, UNFPA should contact the following focal person who will be able to assist:

Name:	E-mail:
Post Title:	Telephone



- 16.1.2. SECTION VI ANNEX B: BID SUBMISSION FORM, in PDF format.
- 16.1.3. Completed Bidder Identification Form;



- 16.1.4. SECTION VI ANNEX C: BIDDER IDENTIFICATION Form in PDF format.
- 16.1.5. Completed Bidder's Previous Experience; SECTION VI ANNEX D: BIDDER'S PREVIOUS EXPERIENCE in PDF format.
- 16.1.6. Technical Bid, including documentation to demonstrate that the Bidder meets all requirements. The Technical Bid should be presented concisely and structured to include but not necessarily be limited to the information listed in



- 16.1.7. SECTION II ANNEX A: INSTRUCTIONS FOR PREPARING TECHNICAL BID in PDF format
- 16.1.8. Completed and signed Checklist on General Conditions of Contracts; SECTION VI ANNEX E: CHECKLIST ON UNFPA GENERAL CONDITIONS OF CONTRACT in PDF format.
- 16.1.9. Supporting documents/information per the Supplier Qualification Requirements;



- 16.1.10. SECTION V: SUPPLIER QUALIFICATION REQUIREMENT
- 16.1.11. Completed Joint Venture Partner Information Form; SECTION VI ANNEX G: JOINT VENTURE PARTNER INFORMATION FORM in PDF format.
- 16.1.12. Copy of last audited financial statements.

## 17. Financial Bid

- <u>17.1.</u> Bidders must complete the Price Schedule Form in accordance to SECTION VI ANNEX F: PRICE SCHEDULE FORM – both in PDF format (signed version) and excel format. The separate Financial Bid must contain a quotation in a single currency, itemizing all services to be provided.
- <u>17.2.</u> Please consider the following information when completing the Price Schedule Form:
  - 17.2.1. The Price Schedule Form must provide a detailed cost breakdown, as shown in SECTION VI ANNEX F: PRICE SCHEDULE FORM.Bidders are required to provide separate figures for each of the steps for each item.
  - 17.2.2. Estimates for out of pocket expenses should be listed separately. Where installation, commissioning, training or other similar services are required to be performed by the Bidder, the Bidder shall include the prices for these services broken down into itemized prices.
  - 17.2.3. All prices/rates Bid must be exclusive of all taxes, since UNFPA is exempt from taxes. The applicable unit of measure should be clearly indicated.
  - 17.2.4. Submit this Financial Bid in a separate envelope/email from the rest of the Technical Bid.

#### 18. Partial Bids

<u>18.1.</u> Partial Bids are not allowed under this RFP. UNFPA reserves the right to select and accept a part or parts of any Bid.

#### 19. Submission, sealing, and marking of Bids

- <u>19.1.</u> The Bid process shall be conducted through a TWO-envelope system. Interested Bidders are requested to submit their Technical Bid separately from their Financial Bid containing price information.
- <u>19.2.</u> UNFPA provides alternative methods of Bid submission:
  - 19.2.1. Hard copy Bids may be delivered personally, by mail, or by courier in accordance with the guidelines provided in clause 19.3.
  - 19.2.2. Electronic Bids may be submitted via email in accordance with the guidelines provided in clause19.4.
  - 19.2.3. Any of the above options is acceptable and only one method is required. In accordance with UNFPA's green procurement initiative, electronic submissions are strongly encouraged.

#### 19.3. Submission of hard copy Bids

- 19.3.1. Bidders must prepare two sets of all Bid documents, one marked as "Original" and the other as "Copy". In the event of a discrepancy between the two sets, the Original will govern.
- 19.3.2. Marking of hard copy Bids
  - 19.3.2.1. The **outer envelope** must be clearly marked with:



UNITED NATIONS POPULATION FUND Plot 12A Baskerville Avenue Kololo *Kampala* Uganda UNFPA/UGA/RFP/15/005, *Company Name* Attention: Christopher Enginyu **TO BE OPENED ONLY BY AUTHORIZED UNFPA PERSONNEL DO NOT OPEN BEFORE: Tuesday 6/10/2015 at 11:30am** 

- 19.3.2.2. The envelope must indicate the name and address of the Bidder. If the outer envelope is not sealed and marked as required, UNFPA will assume no responsibility in the event of Bid misplacement or premature opening.
- 19.3.2.3. The **inner envelopes** must be clearly marked with:

UNITED NATIONS POPULATION FUND Plot 12A Baskerville Avenue *Kampala* Uganda UNFPA/UGA/RFP/15/005, *Company Name* Attention: Christopher Enginyu **TO BE OPENED ONLY BY AUTHORIZED UNFPA PERSONNEL** 

Submission 1 of 2: UNFPA/UGA/RFP/15/005[Company name], Technical Bid Submission 2 of 2: UNFPA/UGA/RFP/15/005 [Company name], Financial Bid

#### 19.4. Submission of electronic Bids

- 19.4.1. Bidders must enter the following text in the subject line: UNFPA/UGA/RFP/15/005, *Company Name*, and specify "Technical Bid" or "Financial Bid". Example below:
  - 19.4.1.1. UNFPA/UGA/RFP/15/005[Company name], Technical Bid email X
  - 19.4.1.2. UNFPA/UGA/RFP/15/005 [Company name], Financial Bid
  - 19.4.1.3. Submissions without this text in the subject line may be rejected.
- 19.4.2. Electronic submissions must be sent only to <u>procureug@unfpa.org</u>. Bids received at <u>procureug@unfpa.org</u>mailbox shall not be opened before the scheduled opening date. Sending the Bid to any other email address, including as a carbon copy (cc), will violate confidentiality and result in the invalidation of the Bid.
- 19.4.3. The total size of the email submission must **not exceed 10<u>MB</u>**, including e-mail body, attachments, and headers.
- 19.4.4. It is recommended that the entire Bid be consolidated into as few attachments as possible, in commonly-used file formats in accordance to what has been stated in clauses 16&17. If the Bid consists of large files, it is recommended that these files be sent in separate emails prior to the submission deadline. Multiple emails must be



clearly identified by indicating in the subject line "email X" sequentially, and the final "email Y – final".

20. It is the Bidder's responsibility to ensure that Bids sent by email are received by the submission deadline. Bidders will receive an auto-reply acknowledging the receipt of each email when it is received by UNFPA's email system. If you do not receive an auto-reply, inform Alexander Muhwezi, National Procurement Officer at: <a href="mailto:amuhwezi@unfpa.org">amuhwezi@unfpa.org</a>.

#### 21. Deadline for submission of Bid and late Bids

- 21.1. Bids must be delivered to the place, date and time specified in this RFP. If any doubt exists as to the time zone in which the Bid should be submitted, refer to <a href="http://www.timeanddate.com/worldclock/">http://www.timeanddate.com/worldclock/</a>, or contact the Bid focal point.
- 21.2. Bids received after the submission deadline shall be declared late, rejected, and shredded if they do not contain a bid security, and the supplier informed by UNFPA accordingly. UNFPA will not be responsible for Bids that arrive late due to the courier company and any other technical issues which are not within the control of UNFPA.

#### 22. Modification and withdrawal of Bids

- 22.1. Bidders are expected to have sole responsibility to examine the conformity of their Bids to the requirements of the RFP, keeping in mind that material deficiency in providing information requested by UNFPA, or lack of clarity in the description of goods or services to be provided may result negatively in the evaluation process of the Bids.
- <u>22.2.</u> Bidders may modify, substitute or withdraw their Bid after submission, provided that written notice is received by UNFPA prior to the submission deadline.
- 22.3. Any proposed modification, substitution or withdrawal must be submitted in accordance to clause19 Submission, sealing and marking of Bids based on the approach utilized. The respective envelope or email shall be clearly marked "MODIFICATION", "SUBSTITUTION" or "WITHDRAWAL". Any revision to the Bid must be received by the deadline.
- <u>22.4.</u> No Bid may be modified, substituted or withdrawn in the interval between the submission deadline and the expiration of the period of the Bid validity. No Bid may be modified, substituted or withdrawn after the submission deadline.

#### 23. Storage of Bids

<u>23.1.</u> Bids received prior to the deadline of submission and the time of opening shall remain secure and unopened until the Bid opening date stated in UNFPA's RFP.

#### E. BID OPENING AND EVALUATION

#### 24. Bid opening

- <u>24.1.</u> UNFPA will conduct an internal Bid opening on Tuesday 6<sup>th</sup> October 2015, at 11:30am Kampala Time at Plot 12A Baskerville Avenue Kololo.
- 24.2. UNFPA will conduct an internal Bid opening; Bids will be opened by an ad-hoc panel consisting of at least two staff members (of which one may be from a different United Nations agency/fund/program) and where at least one individual has no involvement in the subsequent stages of the procurement process. There will be separate Bid openings for Technical and Financial Bids. The Bidders' names and submitted documents shall be announced and recorded on the Technical Bid opening report.



- <u>24.3.</u> A Bid opening report will be available for viewing only to Bidders who have submitted a bid or their authorized representatives for a period of thirty days from the date of the opening. Information not included in the Bid opening report will not be provided to Bidders.
- <u>24.4.</u> Once the Technical evaluation has been completed, the Financial Bids will be opened. During the Financial Bid opening, the Bidders' names and the prices stated in the Financial Bid shall be announced and recorded on the Financial Bid opening report.
- <u>24.5.</u> No Bid shall be rejected during Bid opening, except for late Bids. Rejected Bids will be shredded except for any bank securities, which will be returned to the Bidder.

#### 25. Clarification of Bids

<u>25.1.</u> To assist in the examination, evaluation and comparison of Bids, UNFPA may ask Bidders for clarification of their Bids. The request for clarification and the response shall be in writing by UNFPA, and no change in price or substance of the Bid shall be sought, offered or permitted. Clarification of Bids may be provided only in response to UNFPA request for clarification or request for additional information.

#### 26. Preliminary examination of Bids

- <u>26.1.</u> Prior to the detailed evaluation, UNFPA shall examine the Bids to determine whether they are complete with respect to minimum documentation requirements, whether the documents are properly signed, whether any computational errors have been made and whether the Bids are generally in order.
- <u>26.2.</u> The procurement official will determine the substantial responsiveness of each Bid to the RFP during the preliminary examination. All bidders will be required to quote for 15 districts. Failure will lead to automatic disqualification.
- <u>26.3.</u> A substantially responsive Bid conforms to all the terms, conditions, and specifications of the Bidding documents without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:
  - 26.3.1. Affects in any substantial way the scope, quality, or services specified; or
  - 26.3.2. Limits in any substantial way, inconsistent with the Bidding documents, UNFPA's rights or the Bidder's obligations under the contract; or
  - 26.3.3. If rectified would unfairly affect the competitive position of other Bidders presenting substantially responsive Bids.
- <u>26.4.</u> UNFPA considers material deviations to include, but not be limited to the following:
  - 26.4.1. During preliminary examination of Bids
    - 26.4.1.1. Absence of Bid form(s), change in the wording or lack of signature on key portions of the Bid form when this is clearly required. Any change in wording that is consistent with the standard format of the Bid form(s) is not a material deviation;
    - 26.4.1.2. The Bidder indicates in the Bid that they do not accept important contract conditions, i.e. related to Force Majeure, Applicable Law, Delivery Schedule, Payment Terms, General Conditions of Contract and Limitation of Liability;
    - 26.4.1.3. Non submission of non-historical documents (documents that should be specifically prepared by the Bidder in response to this RFP) by the bid submission deadline.
    - 26.4.1.4. Non-eligibility of the Bidder;



- 26.4.1.5. Financial information is included in the Technical Bid.
- 26.4.2. During technical evaluation of Bids and qualification of Bidders:
  - 26.4.2.1. Bids will not secure the minimum threshold on technical score.
  - 26.4.2.2. The Bidder does not meet the minimum conditions for qualification.
- 26.4.3. During Financial evaluation of Bids:
  - 26.4.3.1. The Bidder does not accept the required price correction in accordance to Section I: Instructions to Bidders, clause 27.1.3.
  - 26.4.3.2. Required price components are missing;
  - 26.4.3.3. The Bidder offers less quantity than what is required
- <u>26.5.</u> If a Bid is not substantially responsive to the Bidding documents, it shall be rejected by UNFPA and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.

#### 27. Non-conformities, errors, and omissions

<u>27.1.</u> Provided that a Bid is substantially responsive:

- 27.1.1. UNFPA may waive any non-conformities or omissions in the Bid that do not constitute a material deviation.
- 27.1.2. UNFPA may request the Bidder to submit the necessary information or documentation within a reasonable period of time to rectify non-material non-conformities or omissions in the Bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.
- 27.1.3. UNFPA shall correct arithmetical errors on the following basis:
  - 27.1.3.1. If there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail, and the line item total shall be corrected, unless in the opinion of UNFPA there is an obvious misplacement of the decimal point in the unit price. In that case the line item total as quoted shall govern, and the unit price shall be corrected;
  - 27.1.3.2. If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected.

#### 28. Evaluation of Bids

- <u>28.1.</u> The evaluation of the Bids will be carried out in a two-step process by an evaluation panel, with evaluation of the Technical Bid being completed prior to any Financial Bid being opened and compared.
- <u>28.2.</u> The minimum technical qualifying score shall be 60%. The Financial Bid will be opened only for those Bidders, where Technical Bids reach a minimum score *of 60%* and whom have fulfilled the supplier qualifications. The total number of points a Bidder may obtain for Technical and Financial Bids is 100 points.
- <u>28.3.</u> Information relating to the examination, evaluation, comparison, and post-qualification of Bids and recommendation of contract award shall not be disclosed to Bidders or any other person not officially concerned with such process until the contract award is published.



- <u>28.4.</u> Any effort by a Bidder to influence UNFPA in the examination, evaluation, comparison, and post-qualification of the Bids or contract award decisions may result in the rejection of its Bid.
- <u>28.5.</u> Notwithstanding from the time of Bid opening to the time of contract award, if any Bidder wishes to contact UNFPA on any matter related to the Bidding process, it should do so in writing.

## **29. Technical evaluation**

<u>29.1.</u> The Technical Bid is evaluated on the basis of its responsiveness to the Terms of Reference shown in Section II, the Technical Bids submitted by the Bidders and the evaluation criteria published below.

Criteria	[A] Maximum Points	[B] Points attained by the Bidder	[C] Weighting %	[B] x [C] = [D] Total Points
Qualifications of the Consultancy Team (attach CVs of atleast 3 key personnel, including Team Leader).	100		10%	
Specific experience of the Consultancy Team (attach CVs of atleast 3 key personnel, including Team Leader).	100		10%	
Team Leader should have specific experience in leading multi-disciplinary teams and managing research projects	100		5%	
Specific relevant experience of the Company	100		10%	
Understanding of the assignment (the offeror clearly understands the requested tasks, the objective of the assignment and a description of how the offeror proposes to proposes to undertake the assignment	100		25%	
Study method proposed: Appropriateness of the study approach in line with the objectives of the assessment. Method mix, sampling approaches, data collection methods and tools, triangulation.	100		25%	
A clear and appropriate data analysis plan, including Quality Assurance Plan	100		15%	
GRAND TOTAL ALL CRITERIA	<u>700</u>		100%	



#### **Scoring Scale System**

The following scoring scale system will be used by the technical evaluation panel to conduct the Technical Bid evaluation objectively.

Degree to which the Terms of Reference requirements are met based on evidence included in the Bid submitted	Points out of 100
Significantly exceeds the requirements	90 – 100
Exceeds the requirements	80 – 89
Meets the requirements	70 – 79
Partially meets the requirements	1 – 69
Does not meet the requirements or no information provided to assess compliance with the requirements	0

# **30.** Supplier qualification requirements

<u>30.1.</u> The responses from the Bidders compared to



30.2. SECTION VI – ANNEX C: BIDDER IDENTIFICATION Form and SECTION VI – ANNEX D: BIDDER'S PREVIOUS EXPERIENCE of this document will be evaluated based on the criteria provided below to assess the degree of Bidder qualification for the proposed contract.

Number	Supplier Qualification Parameter	Bid is acceptable? (YES/NO)	Justification
1	Legal and regulatory requirements	UNFPA shall examine the Bid to confirm that it does not contain any material deviations, reservation, or omission related to the General Conditions of Contracts (Section III)	
2	Bidder is established as a company and legally incorporated in the country		
3	Bidder is not a banned or suspended supplier		

- <u>30.3.</u> Notwithstanding anything stated above, UNFPA reserves the right to assess the Bidder's capabilities and capacity to execute the services satisfactorily before deciding on award.
- <u>30.4.</u> Even though the Bidders may meet the above qualifying criteria, they can be subject to disqualification if they have made misleading or false representations in the forms, statements and attachments submitted in proof of the qualification requirements, and/or have a record of poor performance such as: not properly completing contracts, inordinate delays in completion, litigation history, financial failures, etc.

#### **31.** Financial evaluation

- <u>31.1.</u> The Financial Bid will only be evaluated if the Technical Bid achieves a minimum score of 60% of thepoints and is considered qualified through the supplier qualification process described in clause30. Proposals failing to obtain this minimum technical threshold or those which will not be considered qualified through the supplier qualification process will not be eligible for further consideration.
- <u>31.2.</u> The Financial Bid is evaluated on the basis of its responsiveness to the Price Schedule Form SECTION VI ANNEX F: PRICE SCHEDULE FORM. The maximum number of points for the Financial Bid is 100. This maximum number of points will be allocated to the lowest price. All other Financial Bids will receive points in inverse proportion according to the following formula:

Financial Score = Lowest Bid (\$) Bid being Scored (\$) X 100 (Maximum Score)

#### 32. Total score

<u>32.1.</u> The total score for each Bidder will be the weighted sum of the technical score and financial score. The maximum total score is 100 points.



Total Score = 60% Technical Score + 40% Financial Score

## F. AWARD OF CONTRACT AND FINAL CONSIDERATIONS

#### 33. Award of Contract

<u>33.1.</u> UNFPA shall award the Contract for Professional Services to the Bidder(s) that obtains the highest combined score of the Technical and Financial evaluation.

#### 34. Rejection of Bids and annulments

- <u>34.1.</u> UNFPA reserves the right to reject any Bid if the Bidder has previously failed to perform properly or on time in accordance with previous contracts/purchase orders or if the Bidder from UNFPA's perspective is not in a position to deliver pursuant to the contract.
- <u>34.2.</u> UNFPA reserves the right to annul the RFP and reject all Bids at any time prior to award of the contract without thereby incurring any liability to the affected Bidder(s) or any obligation to provide information.
- <u>34.3.</u> Bidders waive all rights to appeal against the decision made by UNFPA.

#### 35. Right to vary requirements and to negotiate at time of award

- <u>35.1.</u> At the time of award of the contract UNFPA reserves the right to vary the services specified in the RFP by up to 20% without any change in hourly/daily or any other rates or prices proposed by the Bidders or other terms and conditions.
- <u>35.2.</u> UNFPA reserves the right to negotiate the price with the Bid winner before awarding the contract to ensure that the Financial Bid is competitive on all aspects of the price.
  - 35.2.1. The purpose of negotiations of offers selected based on the 'cumulative analysis methodology' is to ensure that the technical proposal is in line with requirements and that the financial proposal is competitive on all aspects of the price.
  - 35.2.2. In the negotiations, any deficiency in the offer will be pointed out to the supplier. The supplier will be allowed to make adjustments in the proposal in order to improve and more clearly specify the contents of the offer. However, under no circumstances shall the requirements (Terms of Reference/specifications) be changed.

#### **36.** Signing of the Contract

- <u>36.1.</u> The procurement official will send the successful Bidder(s) the contract for professional services for a fixed contract value, which constitutes notification of award. Successful Bidder shall sign and date the contract, and return it to UNFPA within 5 calendar days of receipt of the contract. To facilitate the process of signing the contract, Bidders are expected to have reviewed the template of Contract for Professional Services, found in
- <u>36.2.</u> SECTION VII: TEMPLATE OF CONTRACT FOR PROFESSIONAL SERVICES of the Bidding documents prior to submitting a Bid. The successful bidder shall deliver the services in accordance with the delivery schedule outlined in the Bid/ Contract only after both parties sign the contract.
- <u>36.3.</u> UNFPA reserves the right to discontinue the contract if the supplier's performance is not satisfactory to UNFPA.



#### **37.** Publication of Contract Award

<u>37.1.</u> UNFPA reserves the right to publish the contract award on United Nations Global Marketplace <u>http://www.ungm.org</u>, with the following information: Purchase Order reference Number, Description of the Goods or Services procured, Beneficiary Country, Supplier Name and Country, Contract amount and the issue date of the contract/purchase order.

#### **38.** Payment Provisions

- <u>38.1.</u> UNFPA's policy is to pay for the performance of contractual services rendered or to effect payment upon the achievement of specific milestones described in the contract.
- <u>38.2.</u> UNFPA's policy is not to grant advance payments except in unusual situations where the potential contractor, whether a private firm, NGO or a government or other entity, specifies in the bid that there are special circumstances warranting an advance payment. UNFPA will normally require a bank guarantee or other suitable security arrangement in accordance.
- <u>38.3.</u> Any request for an advance payment is to be justified and documented, and must be submitted with the financial bid. The justification shall explain the need for the advance payment, itemize the amount requested and provide a time schedule for utilization of said amount. Information about your financial status must be submitted, such as audited financial statements at 31 December of the previous year and include this documentation with your financial bid. Further information may be requested by UNFPA at the time of finalizing contract negotiations with the awarded bidder.

#### 39. Bid protest

<u>39.1.</u> Bidder(s) perceiving that they have been unjustly or unfairly treated in connection with a solicitation, evaluation, or award of contract may complain to the UNFPA Head of the Business Unit, the Representative at <u>fundira@unfpa.org</u>. Should the bidder be unsatisfied with the reply provided by the UNFPA Head of the Business Unit, the supplier may contact the Chief of the Procurement Services Branch at<u>procurement@unfpa.org</u>.

#### 40. Documents establishing sustainability efforts of the Bidder

<u>40.1.</u> Currently UNFPA is requesting information on environmental and social policies and related documentation with Bids submitted by prospective suppliers. UNFPA is incorporating environmental and social criteria considerations into the evaluation process, such as adherence to Global Compact requirements (more information can be accessed here, http://www.unglobalcompact.org/, or by contacting Procurement Services Branch at procurement@unfpa.org).UNFPA encourages suppliers to consider joining the UN Global Compact and to look into other ways to help reduce their environmental impact now.



# **SECTION I: TERMS OF REFERENCE**

## UNITED NATIONS POPULATION FUND UNITED NATIONS JOINT PROGRAMME ON POPULATION

#### 1. Background

Uganda is one of the 46 countries under the Global Program for Reproductive Health Commodity Security (GPRHCS) program that conduct annual facility-based surveys to track Reproductive Health Commodity Security indicators. In 2014 the country conducted the 1<sup>st</sup> survey focusing on availability of RH commodities and services that underpin a good RH programme. The 2014 survey generated findings on availability and stock out of RH commodities, supply chain issues (including cold chain); staff training and supervision; availability of guidelines and protocols, Information Communication Technology, method of waste disposal and user fees among others. The surveys are in line with one of the Uganda's FP-CIP 2015-2020 priority interventions i.e. that of maintaining a robust and reliable supply of contraceptive commodities to meet clients' needs, prevent stock-outs, and ensure contraceptive security to achieve Family Planning-Costed Implementation Plan (FP-CIP) 2015-2020 goal.

The 2015 annual facility-based survey will be conducted in October this year using the same standardised tools used in the 2014 survey with few minor changes as will be outlined in the survey tools.

#### 2. Justification

Government acknowledges that insufficient supplies and commodities is one of the key challenges facing effective delivery and utilisation of effective maternal health services.

The 2014 facility-based survey obtained baseline information on a set of Reproductive Health Commodity Security programmatic and managerial issues asset in the National Guidelines. The survey results have informed the development of milestones and targets in line with existing national policy frameworks, strategies and plans. A follow up survey will enable tracking of the milestones and targets set in the national plans and the establishment of trends and patterns in indicators that will inform decision making. The 2015 survey will assess progress made in addressing gaps identified in 2014 survey and assess overall consolidation of the capacity to deliver quality services in Uganda to address the high unmet need for Family Planning, currently at 34%.

Specifically the survey will provide useful information on modern contraceptives offered by facilities; availability of Maternal and Reproductive Health medicines; stock-out status of the modern contraceptive methods; staff training and supervision as well as information on the innovative use of Information Communication Technology (ICT) to ensure commodity security. The survey will also enable an appraisal of Client's perception of family planning service provision and a client appraisal of the cost of family planning services.

## 3. Goal and Objectives of the Survey

The goal of the 2015 survey is to document progress in the attainment of reproductive health commodities security and delivery of quality services, in Uganda in line with FP 2015-2020 CIP and GPRHS program. Specifically objectives of the survey include;

• To generate findings on availability and stock out of RH commodities,



- The survey will assess the supply chain (including cold chain) process of Reproductive Health commodities,
- To establish the staff training and supervision in the Service Delivery Points (SDPs),
- To assess availability and usability of guidelines and protocols,
- To generate information on Communication Technology, method of waste disposal and user fees in the SDPs.

#### 4. Approach and scope

The survey will follow a standardized design, tools and procedures to enable global comparison in all the 46 Countries implementing the GPRHCS programme. The report format is also standardized and Uganda is expected to closely follow the prescribed format so that cross country comparison of the findings can be assured.

No.	Output	Process/method
1.	Existence and use of national guidelines, protocols	Desk review
	and/or laws	
2.	Modern contraceptive methods offered at SDP	A tool has been designed and the
3.	The availability of maternal/RH medicines	interviewer will administer the
4.	Stock status of modern contraceptive methods at SDP	questionnaire based on the
5.	Supply chain including cold chain	required findings at the sampled
6.	Staff training and supervision	SDPs
7.	Availability and use of guidelines, check-lists and job	
	aids	
8.	Availability and use of Information Communication	
	Technology (ICT)	
9.	Waste disposal	
10.	Charging of user fee in both public and private health	
	facilities	
11.	Clients' perception on services offered	In every SDP, the interviewer is
12.	Clients' appraisal of cost for FP services	expected to conduct an exist
		interview with clients that have
		come to receive RH services
13	An assessment of Professionalism of the health	A module will be developed and
	workers	added on to the standard tools

The assessment will focus on providing information from the following:-

#### Sampling and Sample Size

Taking the types of the Service Delivery Points (SDPs), i.e; (HCII, HCIII, HC IV and hospitals) as the main attributes, the total sample should contain a minimal number of each type of facility to support good estimation of the parameters of the population.



According to the Master Health Facilities Inventory, July 2012 below is a table with number of health facilities by level and ownership.

OWNERSHIP				
Level of Facility	GOVT	NGO	Private	Total
Hospital	64	65	23	152
HC IV	170	15	8	193
HC III	937	272	70	1279
HC II	1696	522	1387	3605
Total	2867	874	1488	5229

The proposed sample shall be representative of the categories above and have a regional balance.

#### 5. <u>Scope of Work for the Consultant Team</u>

- Inception Report including the data analysis plan
- Pre-test and finalize survey instruments
- Undertake field data collection and processing
- Undertake data processing and produce final tables
- Discussion/presentation of the preliminary report findings
- Undertake in-depth analysis and preparation of final report
- Raw data sets
- Produce copies of final report (both hard and soft copies)

#### 6. Requirements and Special Provisions

The firm or organization should identify two lead consultants for this activity with the following credentials:

- A minimum of master's degree in the field of public health, health sciences or health systems management
- At least 5 years' experience in conducting research and evaluation of public health programs, health systems, social development programme.
- Comprehensive knowledge of Uganda's reproductive health and development context
- At least 5 years' experience in strategic planning, programme management and evaluation
- Demonstrated ability to produce high quality reports and publications

#### 7. Expected Outputs and timelines

The key output of the Facility Assessment of RH Commodities and Services:-

- Inception Report Within two weeks of contract signing
- Draft Report -- 4 weeks
- Final Report -- 2 weeks
- Disseminate the findings to MCH Cluster on 4<sup>th</sup> December.



# SECTION II – ANNEX A: INSTRUCTIONS FOR PREPARING TECHNICAL BID

The Technical Bid should be concisely presented and structured in the following order to include, but not necessarily be limited to, the following information:

- 1. Brief description of the firm and the firm's qualifications: providing information that will facilitate our evaluation of your firm/institution's substantive reliability, such as catalogues of the firm, and financial and managerial capacity to provide the services.
- 2. Your firms' understanding of the requirements for services and the objective of this project, including assumptions: Include any assumptions as well as comments on the data, support services and facilities to be provided as indicated in the TOR or as you may otherwise believe to be necessary.
- 3. Proposed Approach, Methodology, Timing and Outputs: any comments or suggestions on the TOR, as well as your detailed description of the manner in which your firm/institution would respond to the TOR. You should include the number of person hours/days in each specialization that you consider necessary to carry out all work required.
- 4. Proposed Team Structure: The composition of the team that you would propose to provide to the assignment, and the work tasks (including supervisory) which would be assigned to each. An organogram/organization chart illustrating the reporting lines, together with a description of such organization of the team structure should support your Bid.
- 5. Proposed Project Team Members: attach the curriculum vitae of the senior professional member of the team and members of the proposed team.
- 6. Detailed description of your proposed deliverables.
- 7. Detailed project plan (Gantt chart) showing the required resources and support from your firm as well as from UNFPA.
- 8. Detailed description of the technical specifications of your Bid.
- 9. A list of tasks which are out-of-scope versus in-scope.
- 10. Why you would be qualified for this project (Similar reference deliverables, ideally with live examples).
- 11. UNFPA requests Bidders to submit information on environmental and social policies and any related documentation in their Bid.
- 12. All standard forms as explained under clause Section I: Instructions to Bidders, clause 16

Bidder(s) should not include any information or indications related to their Financial Bid in their Technical Bid. Such action will definitely lead to disqualification of entire Bid.



# SECTION III: GENERAL CONDITIONS OF CONTRACT

UNFPA's General Conditions of Contract are available through the links below as well as attached as a separate PDF document in this RFP.

Provision of Services	For contract/PO values equivalent or over USD 100,000 covering services	<u>English</u>	<u>French</u>	<u>Spanish</u>	
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# SECTION IV: UNFPA SPECIAL CONDITIONS OF CONTRACT

CONTRACTRATES	The rates charged for the services performed shall not be adjustable. (Please refer clause 33, 35, and 36 of Section I for detailed instructions)
KEY PERFORMANCE INDICATORS	<ul> <li>Successful Bidder's performance will be monitored and evaluated by UNFPA on completion of assignment and before processing of final payment to enable the assessment on the effectiveness, efficiency and/or consistency of goods/services provided. The results of the evaluation will be communicated to the supplier to enable improvements. An extension of the contract will take into consideration results of performance evaluation(s). The evaluation will be based on, but not limited to, the following key performance indicators:</li> <li>Services:</li> <li>Expected output achieved</li> <li>Satisfactory level of quality and technical competence</li> <li>Effective and timely communication and professionalism</li> <li>Key performance indicators may be modified and/or added during the validity of this contract.</li> </ul>
PAYMENT OPTIONS	UNFPA's policy is to pay for the performance of contractual services rendered and/or to effect payment upon the achievement of specific milestones described in the contract. UNFPA's policy is not to grant advance payments except in unusual situations where the potential supplier, whether a private firm, NGO or a government or other entity, specifies in the Bid that there are special circumstances warranting an advance payment. UNFPA will normally require a bank guarantee or other suitable security arrangement in such cases. Any request for an advance payment is to be justified and documented, and must be submitted with the Financial Bid. The justification shall explain the need for the advance payment, itemize the amount requested and provide a time schedule for utilization of said amount. Further information may be requested by UNFPA at the time of finalizing contract negotiations with the awarded Bidder.



# SECTION V: SUPPLIER QUALIFICATION REQUIREMENTS

## 1. Legal and regulatory requirements

1.1. This will be judged based on the checklist on UNFPA General Conditions of Contracts that will be submitted by the Bidders. Special consideration will be given to the Bids not suggesting any alternative or suggesting alternatives that are fully acceptable to UNFPA. Bids should clearly indicate where the Bidder does not accept, the reason(s) for the non-acceptance, and the alternative provision, for each of the UNFPA General Conditions of Contracts: Provision of Service. (For this, useSECTION VI – ANNEX E: CHECKLIST ON UNFPA GENERAL CONDITIONS OF CONTRACT)

#### 2. Legal status of the Bidder

2.1. Technical Proposals from the Bidders should provide evidence that the Bidder is established as a company and legally incorporated in the country; e.g. through provision of certification of incorporation or other evidence (this is not required for companies already registered in national, regional or international Stock Exchanges. However, evidence on such registrations should be provided)

#### 3. Bidder's eligibility

Technical Proposals from the Bidders should provide written confirmation that they are not listed in any of the banned/suspended supplier lists. (SECTION VI – ANNEX A: BID

# **CONFIRMATION FORM**

[Complete this page and return it prior to bid opening]

To:	UNFPA [Insert name of Office]	Date:	
	[Insert name of Procurement Official]	Email:	[Insert E-mail of Procurement
			<mark>Official]</mark>
From:	[Insert Company Name]		
	[Insert Contact person from Company]		
	[Insert Telephone number]		
	Insert E-mail address of contact person]		
	[Insert Postal address of Company]		
Subject:	UNFPA/ <mark>CCC/</mark> RFP <mark>/YY</mark> / <mark>NNN</mark>		

YES, we intend to submit a bid in response to the above mentioned RFP.
 NO, we are unable to submit a bid in response to the above mentioned RFP due to the following reason(s):

- () The requested products and/or services are not within our range of supply.
- () The requested products are not available at the moment.
- () We are unable to submit a competitive bid for the requested products/services at the moment.
- () We cannot meet the requested specifications.
- () The information provided for bidding purposes is insufficient and unclear



- () Your RFP document is too complicated
- () Insufficient time is allocated to prepare an adequate Bid.
- () We cannot meet the delivery requirements.
- () We cannot adhere to your terms and conditions (please specify: payment terms, request for performance security, etc.):
- () Our current capacity is overbooked
- () We are closed during the holiday season
- () We had to give priority to other clients' requests
- () We do not sell directly, but through distributors
- () We have no after-sales service available in the recipient country
- () The person handling bid is away from the office
- () Other (please specify)

YES, even though on this occasion we have not submitted a Bid we are definitely interested in future possible RFP's.
 No, we are not interested in participating in future possible RFP's, please remove us from

No, we are not interested in participating in future possible RFP's, please remove us from your vendor database.

# If UNFPA should have any questions in regards to this Bid Confirmation Form and would require further clarification on our No Bid decision, UNFPA should contact the following focal person who will be able to assist:

Name:	E-mail:
Post Title:	Telephone



- 3.1. SECTION VI ANNEX B: BID SUBMISSION FORM)
  - Listed as suspended or removed by the United Nations Procurement Division (UNPD);
  - Declared ineligible by other organizations of the United Nations through the disclosure of the ineligibility or listing as suspended on United Nations Global Marketplace Vendor ineligibility list posted on the United Nations Global Market Place (UNGM);
  - Included on the <u>UN 1267 list</u> issued by the Security Council resolution 1267 that establishes a sanctions regime to cover individuals and entities associated with Al-Qaida and/or the Taliban;
  - Debarred by the World Bank Group in accordance with the <u>WB Listing of Ineligible Firms</u> <u>& Individuals</u> and the <u>WB Corporate Procurement Listing of Non-Responsible Vendors</u>.



# SECTION VI: BID AND RETURNABLE FORMS

Below find an overview of the attached Bidding and returnable forms required for the RFP.

Description		Status	Preferred file for submission
Annex A:	Bid Confirmation Form	Mandatory	PDF
Annex B:	Bid Submission Form	Mandatory	PDF
Annex C:	Bidder Identification Form	Mandatory	PDF
Annex D:	Bidder's Previous Experience	Mandatory	PDF
Annex E:	Checklist on UNFPA Conditions of Contract	Mandatory	PDF
Annex F:	Price Schedule Form	Mandatory	PDF & Excel
Annex G:	Joint Venture Partner Information Form	<mark>Optional</mark>	PDF
Annex H	Bank Guarantee for Advance Payment	<b>Optional</b>	
Annex I:	Checklist of Bid Forms	Not Applicable	



# SECTION VI – ANNEX A: BID CONFIRMATION FORM

[Complete this page and return it prior to bid opening]

	To:	UNFPA [Insert name of Office]	Date:	
		[Insert name of Procurement Official]	Email:	[Insert E-mail of Procurement
				Official]
Er	om:	[Insert Company Name]		
	UIII.	[Insert Company Name] [Insert Contact person from Company]		
		[Insert Telephone number]		
		Insert E-mail address of contact person]		
		[Insert Postal address of Company]		
Subj	ject:	UNFPA/ <mark>CCC/</mark> RFP <mark>/YY</mark> / <mark>NNN</mark>		
	VEC		11 1	
		we intend to submit a bid in response to		
		we are unable to submit a bid in respons	e to the al	bove mentioned RFP due to the
	10110	wing reason(s):		
	()	The requested products and/or server	vices are n	ot within our range of supply.
	()	The requested products and, or service the requested products are not available to the requested products are		
	()			r the requested products/services at
	()	the moment.		· · · · · · · · · · · · · · · · · · ·
	()	We cannot meet the requested spe	cifications	
	()	The information provided for biddir	ng purpose	es is insufficient and unclear
	()	Your RFP document is too complica	ted	
	()	Insufficient time is allocated to prep	oare an ad	equate Bid.
	()	We cannot meet the delivery requir	rements.	
	() We cannot adhere to your terms and conditions (please specify: payment terms,			
		request for performance security, e	tc.):	
	()	Our current capacity is overbooked		
	()	We are closed during the holiday se		
	()	We had to give priority to other clie	•	
		() We do not sell directly, but through distributors		
	()			
	() The person handling bid is away from the office			
	()	Other (please specify)		
	YES,	even though on this occasion we have no	ot submitt	ed a Bid we are definitely interested
		ture possible RFP's.		-
	No, we are not interested in participating in future possible RFP's, please remove us from			
	your	vendor database.		

# If UNFPA should have any questions in regards to this Bid Confirmation Form and would require further clarification on our No Bid decision, UNFPA should contact the following focal person who will be able to assist:

Name:	E-mail:
Post Title:	Telephone



#### SECTION VI – ANNEX B: BID SUBMISSION FORM

Date: [Insert Month, Day, Year]

To: UNFPA

Dear Sir/Madam,

The undersigned, having read the RFP documents of UNFPA/UGA/RFP/15/002, hereby offers to provide the services, in accordance with any specifications stated and subject to the terms and conditions set out or specified in the document.

We agree to abide by this Bid for a period of *90days* from the date fixed for Bid opening in the Request for Proposal, and the Bid shall remain binding upon us and may be accepted at any time before the expiration of that period.

If our Bid is accepted, we undertake to commence and complete delivery of all items in the contract within the time frame stipulated.

We understand that UNFPA is not bound to accept any Bid it may have received, and that a binding contract would result only after final negotiations and award of contract is concluded on the basis of the Technical and Financial Bids and

We have no conflict of interest in accordance with Section I: Instructions to Bidders clause 2.2.

Our firm, its affiliates or subsidiaries including any subcontractors or suppliers for any part of the contract have not been declared ineligible by UNFPA, in accordance with Section I: Instructions to Bidders clause2.4.

Best regards

Signature and stamp of the Bidder:	
Name:	
Title:	
Name of Company:	
Telephone:	
Email:	



# Section VI – Annex C: Bidder Identification Form - UNFPA/UGA/RFP/15/005

1. Organizational Information	
Company/Institution Name	
Address, City, Country	
Telephone/FAX	
Website	
Date of establishment	
Legal Representative: Name/Surname/Position	
Legal structure: natural person/Co.Ltd, NGO/institution/other (specify)	
<b>Organizational Type</b> : Manufacturer, Wholesaler, Trader, Service provider, etc.	
Areas of expertise of the organization	
Current Licenses, if any, and permits (with dates, numbers and expiration dates)	
Years supplying to UN organizations	
Years supplying to UNFPA	
Production Capacity	
Subsidiaries (indicate names of subsidiaries and addresses, if relevant to the Bid)	
Commercial Representatives in the country: Name/Address/Phone (for international companies only)	

2. Quality Assurance Certification	
International Quality Management System (QMS)	
List of other ISO certificates or equivalent	
certificates	
Presence and characteristics of in-house quality	
control laboratory (if relevant to Bid)	

3. Expertise of Staff	
Total number of staff	
Number of staff involved in similar contracts	



4. Contact details of persons that UNFPA may contact for requests for clarification during Bid evaluation			
Name/Surname			
Telephone Number (direct)			
Email address (direct)			
Be advised that this person mus	t be available during the two weeks following the Bid opening date.		

Signature and stamp of the Bidder:	
Name:	
Title:	
Name of Company:	
Telephone:	
Email:	



#### SECTION VI – ANNEX D: BIDDER'S PREVIOUS EXPERIENCE

Order		Date of service		Contract Amount		
No. & Date	o. & Description <sup>2</sup> Client Contact person, phone number email address	From	То	(Currency)	Satisfactory completion	

Indicate the description of products, services or works provided to their clients.

To be attached: Evidence (client's letter or certificate) in support of satisfactory completion of above orders.

Signature and stamp of the Bidder:	Countersigned by and stamp of Chartered Accountant
Name and title:	Name and title:
Name of Company:	Name of Company:
Telephone:	Telephone:
Email:	Email:
Date:	Date:

<sup>&</sup>lt;sup>2</sup>Please indicate relevant contracts to the one requested in the RFP.



# SECTION VI – ANNEX E: CHECKLIST ON UNFPA GENERAL CONDITIONS OF CONTRACT

Complete and submit this document as part of the Technical Proposal.

Criterion	Response from the Bidder
Bidder reviewed the original RFPUNFPA/UGA/RFP/15/005including all annexes, any subsequent revisions and all the answers to the questions received from prospective Bidders posted on United Nations Global Marketplace in full before submitting the Technical and Financial Bids?	
Bidder fully agrees with all the Terms and Conditions given in the RFPUNFPA/UGA/RFP/15/005 including Annexes, the subsequent revisions and the clarifications provided through the answers to the questions received from prospective Bidders? (if your answer is other than YES fill in the table below)	

Original term/condition per RFP UNFPA/UGA/RFP/15/005 and the subsequent revisions	Proposed deviation (alternate clause), if any, by the Bidder	Reason for proposing alternate clause

**Special Note:** If Bidder proposes any deviations from the Terms and Conditions stipulated on the RFP document, such deviations must be included on this Form. Such deviations should not be indicated within the main body or any other part of your Technical Bid. If the proposed modifications are not acceptable to UNFPA, UNFPA reserves the right to reject the Bid. UNFPA strongly encourages avoiding the deviations for semantic changes.

	On behalf of Business Authority	On behalf of Legal Authority			
Signature					
Name					
Title					
Company					
Email address					
UNGM Registration No.					



#### SECTION VI – ANNEX F: PRICE SCHEDULE FORM

(Please see attached Excel spread sheet Annex E: Price Schedule Form.xls)

- Submit this document in a separate email from the Technical Bid as indicated in Section I: Instructions to Bidders clause 19Submission, sealing, and marking of Bids and in Annex I Instructions to Bidders.
- 2. All prices/rates Bid must be exclusive of all taxes, since UNFPA is exempt from taxes.
- 3. The Price Schedule Form must provide a detailed cost breakdown, as shown below. Provide separate figures for each of the steps in Item 1 below; estimates for out of pocket expenses should be listed separately in Item 2 below.
- 4. UNFPA anticipates awarding the project on a fixed-price basis. To complete an analysis of the Bid, firms are required to submit itemized pricing that identifies the people who will work on the project (including resumes), their billing rates, and the number of hours proposed for the project. Anticipated travel, lodging, and out-of-pocket expensed should be detailed as well.

Description	Number & Description of Staff by Level	Hourly Rate	Hours to be Committed	Total
ofessional Fees				
		Total Prof	essional Fees	\$\$
ut-of-Pocket expenses			· · · · · · · · · · · · · · · · · · ·	
Total Out of Pocket Expenses			\$\$	
<b>Total Contract Price</b> (Professional Fees + Out of Pocket Expenses)			\$\$	
	ofessional Fees ut-of-Pocket expenses	Description       Description of Staff by Level         ofessional Fees	DescriptionDescription of Staff by LevelHourly Rateofessional Feesofessional FeesImage: Staff by Image: Staff by 	DescriptionDescription of Staff by LevelHourly RateHours to be Committedofessional Fees </td

Example Price Schedule below:

Signature and stamp of the Bidder:	
Name:	
Title:	
Name of Company:	
Telephone:	
Email:	



#### SECTION VI – ANNEX G: JOINT VENTURE PARTNER INFORMATION FORM

Date: [insert date (as month, day, and year) of Bid Submission] UNFPA/UGA/RFP/15/005

Page \_\_\_\_\_ of \_\_\_\_ pages

- 1. Bidder's Legal Name: [Insert Bidder's legal name]
- 2. Joint Venture (JV) Party Legal Name: [Insert JV's Party legal name]
- 3. JV's party country of registration: [Insert JV's Party country of registration]
- 4. JV's party year of registration: [Insert JV's Part year of registration]
- 5. JV's party legal address in country of registration: [Insert JV's Party legal address in country of registration]
- 6. JV's party authorized representative information

Name: [Insert name of JV's Party authorized representative] Address: [Insert address of JV's Party authorized representative] Telephone/Fax numbers: [Insert telephone/fax numbers of JV's Party authorized representative] Email Address: [Insert email address of JV's Party authorized representative]

7. Attached are copies of original documents of *[Check the box(es) of the attached original documents]* 

□ Articles of Incorporation or Registration of firm named in 2, above, in accordance with Section I: Instructions to Bidders clause 2: Eligible Bidders.

□JV Agreement, or letter of intent to enter into such an agreement, signed by the legallyauthorized signatories of all the parties



#### SECTION VI – ANNEX H: BANK GUARANTEE FOR ADVANCE PAYMENT

No advance payment shall be requested.

Date: [insert date (as day, month, and year) of Bid Submission] RFP: UNFPA/CCC/RFP/YY/NNN

[bank's letterhead] Beneficiary: [insert legal name and address of UNFPA]

#### ADVANCE PAYMENT GUARANTEE NUMBER: [insert Advance Payment Guarantee no.]

We, *[insert legal name and address of bank]*, have been informed that *[insert complete name and address of Bidder]* (hereinafter called "the supplier") has entered into a Contract for Professional Services Number *[insert number]* dated *[insert date of Agreement]* with you, for the supply of *[insert types of goods/services to be delivered]* (hereinafter called the "contract").

Furthermore, we understand that, according to the conditions of the contract, an advance is to be made against an advance payment guarantee.

At the request of the supplier, we hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of *[insert amount(s)<sup>3</sup> in figures and words]* upon receipt by us of your first demand in writing declaring that the supplier is in breach of its obligation under the contract because the supplier used the advance payment for purposes other than toward delivery of the goods/services.

It is a condition for any claim and payment under this guarantee to be made that the advance payment referred to above must have been received by the supplier on its account [insert number and domicile of the account]

This guarantee shall remain valid and in full effect from the date of the advance payment received by the supplier under the contract until *[insert date<sup>4</sup>]*.

[signature(s) of authorized representative(s) of the bank]

<sup>&</sup>lt;sup>3</sup> The bank shall insert the amount(s), either in the currency(ies) of the contract or a freely-convertible currency acceptable to UNFPA.

<sup>&</sup>lt;sup>4</sup> Insert the delivery date stipulated in the contract delivery schedule. UNFPA should note that in the event of an extension of the time to perform the contract, UNFPA would need to request an extension of this guarantee from the bank. Such request must be in writing and must be made prior to the expiration date established in the guarantee. In preparing this guarantee, UNFPA might consider adding the following text to the Form, at the end of the penultimate paragraph: "We agree to a one-time extension of this guarantee for a period not to exceed [six months/one year], in response to UNFPA's written request for such extension, such request to be presented to us before the expiration of the guarantee."



## SECTION VI – ANNEX I: CHECKLIST OF BID FORMS

The following checklist is provided as a courtesy to Bidders. Please use this checklist while preparing the Bid to ensure that your Bid contains all required information. This checklist is for the Bidder's internal reference and does *not* need to be submitted with the Bid.

ACTIVITY	LOCATION	YES/NO / N/A	REMARK S
Have you read and understood all of the Instructions to Bidders in Section I of the Bidding documents?	SECTION I: INSTRUCTIONS TO BIDDERS		
Have you reviewed and agreed to the UNFPA General Conditions of Contracts?	SECTION III: GENERAL CONDITIONS OF CONTRACT		
Have you reviewed and agreed to the UNFPA Special Conditions for Contracts?	SECTION IV: UNFPA SPECIAL CONDITIONS OF CONTRACT		
Have you completed the Bid Submission Form?	SECTION VI – ANNEX D: BIDDER'S PREVIOUS EXPERIENCE		
Have you completed the Bidder's Identification Form?	SECTION VI – Annex C: Bidder Identification Form		
Have you completed the Bidder's Previous Experience Form?	SECTION VI – ANNEX D: BIDDER'S PREVIOUS EXPERIENCE		
Have you completed and signed the Price Schedule Form?	SECTION VI – ANNEX F: PRICE SCHEDULE FORM		
<i>[Delete if not applicable]</i> Have you completed the Joint Venture Partner Information Form?	SECTION VI – ANNEX G: JOINT VENTURE PARTNER INFORMATION FORM		
Have you reviewed all of the relevant Contract form(s)?	SECTION VII: TEMPLATE OF CONTRACT FOR PROFESSIONAL SERVICES		
[Delete if not applicable]Have you prepared a copy of your company's registration in the country of operation?	SECTION V: SUPPLIER QUALIFICATION REQUIREMENTS		



Have you prepared a copy of the previous						
year's audited Company Balance Sheet and Financial Statements?	Section I: Instructions to Bidders, clause 11& SECTION V: SUPPLIER QUALIFICATION REQUIREMENTS					
	SECTION VI – ANNEX A: BID CONFIRMATION				NFIRMATION	
			FOR mplete this page		rn it prior to hid	
				pening]		
		_				
		To:	UNFPA <mark>[Insert name</mark> of Office]	Date:		
			[Insert name	Email	[Insert E-	
			<mark>of</mark>	:	<mark>mail of</mark>	
			Procuremen t Official]		Procuremen t Official]	
			<mark>t Ojjiciuij</mark>			
	Fi	rom:	[Insert Compa		-	
			[Insert Contac	t person	<mark>from</mark>	
			Company] [Insert Telenhi	one num	herl	
		[Insert Telephone number] Insert E-mail address of contact				
			<mark>person]</mark>			
Have you provided written confirmation			[Insert Postal	address (	of Company]	
that your company is	Sub	Subject UNFPA/CCC/RFP/YY/NNN				
neither suspended by		:				
the United Nations		VEC	we intend to a	uh mit a k	vid in	
system nor debarred by the World Bank	YES, we intend to submit a bid in response to the above mentioned RFP.					
Group?	NO, we are unable to submit a bid in					
	$\hfill\square$ response to the above mentioned RFP					
		due	to the following	g reason	(s):	
		()	The reques	sted prod	ucts and/or	
		.,	services ar		nin our range of	
		()	supply.	ted prod	ucts are not	
		()	available a			
		()	We are una			
					the requested the moment.	
		()			e requested	
			specificatio		and a state	
		()	The inform bidding pu		vided for insufficient and	
			unclear			
		()	Your RFP d		is too	
		()	complicate Insufficient		llocated to	
		()	prepare an			



	<ul> <li>have no definite RFP's.</li> <li>No, we in futur us from</li> <li>If UNFPA shou</li> <li>Bid Confirmatic</li> </ul>	requirements. We cannot adhere to your terms and conditions (please specify: payment terms, request for performance security, etc.): Our current capacity is overbooked We are closed during the holiday season We had to give priority to other clients' requests We do not sell directly, but through distributors We have no after-sales service available in the recipient country The person handling bid is away from the office Other (please specify) en though on this occasion we ot submitted a Bid we are ely interested in future possible are not interested in participating re possible RFP's, please remove n your vendor database. Id have any questions in regards to this fion Form and would require further n our No Bid decision, UNFPA should llowing focal person who will be able to	
	Name:	E-mail:	
	Post	Telephone	
	Title:	. s.epnone	
Have you provided copies of current certificates such as GMP/Quality, FSC/CPP, manufacturer's ISO certificate for the product,	Section I: SECTION I	– ANNEX B: BID SUBMISSION FORM& Instructions to Bidders clause 2.4 I – ANNEX A: INSTRUCTIONS FOR REPARING TECHNICAL BID	



Japan QS standard,		
etc.?		
Have you provided a copy of any of your company's environmental or social policies, and any related documentation?	Section I: Instructions to Bidders, clause 40	
Have you reviewed the UN Global Compact requirements?	Section I: Instructions to Bidders, clause 40	
Have you sealed and marked the Bids according to Instructions to Bidders clause 19.3 (hard copy Bids) or clause 19.4 (electronic Bids) or clause 20 (Submission through an online system)?	Section I: Instructions to Bidders, clause 19.3&19.4	
If submitted electronically through email, is the file size of the Bid less than 8MB? (If the file size is above 8 MB, refer to Instructions to Bidders clause 19.4.3)	Section I: Instructions to Bidders, clause 19.4.3	
Have you noted the Bid closing deadline?	Invitation letter Number4	
Have you provided information on Supplier Qualification Requirements?	SECTION V: SUPPLIER QUALIFICATION REQUIREMENTS&SECTION VI – ANNEX E: CHECKLIST ON UNFPA GENERAL CONDITIONS OF CONTRACT	
Have you provided evidence that the Bidder has successfully completed at least one similar contract within the last five years for supply of goods/services?	SECTION V: SUPPLIER QUALIFICATION REQUIREMENTS	



Have you provided contact details of commercial banks and names of contact persons from whom UNFPA canseek feedback?	SECTION V: SUPPLIER QUALIFICATION REQUIREMENTS	
[Delete if not applicable] Have you provided sufficient documentation of your company's ability to undertake the services, i.e., - List of similar contracts/LTA s executed for other clients including contact details. - Evidence that the Bidder possesses experience in the geographical area. - At least three years of experience in performing similar contracts/Lon g Terms Agreements	SECTION VI – ANNEX D: BIDDER'S PREVIOUS EXPERIENCE & SECTION V: SUPPLIER QUALIFICATION REQUIREMENTS	
[Delete if not applicable] Have you provided sufficient documentation of your company's managerial capability? - Details of company's managerial structure. - Quality assurance systems in place.		



Have you supplied clients' certificates in support of the satisfactory operation of the goods/services as specified above?	SECTION VI – ANNEX D: BIDDER'S PREVIOUS EXPERIENCE	
Have you checked Section I: Instructions to Bidders, clauses, 16&17 and provided all requested documentation in the	Section I: Instructions to Bidders, clauses 16&17	



## SECTION VII: TEMPLATE OF CONTRACT FOR PROFESSIONAL SERVICES Attached